

Cancellation Policy

Revocation Right

You have the right to revoke your contract within 14 days without giving any reasons. The period of revocation is 14 days from the day on which you, or a third party designated by you (but who is not the carrier), took possession of the last item of merchandise.

In order to exercise your right of revocation you must notify us (Universal Music GmbH, c/o good-stock GmbH & Co. KG, Alexander-Meißner-Str. 78-80, 12526 Berlin, Bohnsdorf / Deutschland, E-Mail: service@universal-music.de Tel: +49 (0)341 9135 220) of your decision to revoke the contract by sending us an unequivocal declaration (e.g. a letter sent by post or an e-mail). If you wish, you may use the following revocation form, but there is no requirement to do so. You will be deemed to have complied with the revocation period if you send your notice of revocation before such period expires

Consequences of revocation

If you revoke this contract, we are required to refund all payments we received from you, including delivery costs (except any additional costs incurred as a result of you choosing a delivery method other than the lowest-cost standard delivery offered by us), without undue delay and at least within 14 days from the day on which we received your notice of revocation of this contract. Refunds will be processed using the same method of payment which you used for the original transaction, unless expressly agreed otherwise with you. We will not charge you any fees for the refund. We may hold off completing your refund until we have received the merchandise back, or you have supplied us with proof that you have returned the merchandise, whichever occurs earlier.

You are obliged to return or hand over all merchandise to us (Bravado Merchandise – a Division of Universal Music GmbH, c/o good-stock GmbH & Co. KG, Alexander-Meißner-Str. 78-80, 12526 Berlin, Bohnsdorf / Deutschland) without undue delay, but at least within 14 days from the day on which you gave us your notice of revocation of this contract. The above requirement is deemed satisfied if you return the goods before expiry of the 14-day period.

You bear the direct costs of returning the merchandise.

You are only obliged to cover any depreciation in the value of merchandise if the depreciation is attributable to your improper handling of the merchandise when examining its condition, properties and function.

Revocation form

(If you wish to revoke the contract, please complete this form and return it to us)

Attn: Universal Music GmbH, c/o good-stock GmbH & Co. KG, Alexander-Meißner-Str. 78-80, 12526 Berlin, Bohnsdorf / Deutschland, E-Mail: service@universal-music.de Tel: +49 (0)341 9135 220:

I/we (*) hereby revoke the contract concluded by me/us (*) to purchase the following merchandise (*)/:

— ordered on (*)/received on (*)

— name of customer(s)

— address of customer(s)

Signature of costumer(s) (only for notification on paper)

— date

(*) Delete where applicable